

February 17, 2009

Plastic Engineering 3104 S. 52nd Street Tempe, AZ 85282

Dear Plastic Engineering Team:

We began our business relationship over a year ago and I wanted to take this opportunity to thank you for being a star vendor. By working closely with us on processing methods and materials sourcing, you were able to help us reduce production costs while improving quality on most of our machined parts. During crunch-times, when we needed rapid response from you, you pulled your resources together and really went the extra mile to keep us covered. This has greatly helped us meet our needs in the demanding business climate of recent times.

Interacting with your staff at all levels of the organization is a pleasure as they are personable and courteous and always willing to exceed our expectations. I look forward to working with you in the years to come.

Sincerely,

Stefano Noto

Manager, Research & Development

Universal Laser Systems Inc

16008 N. 81st St

Scottsdale, AZ 85260